

# Self-Service Passbook Printing Solutions

## SMARTPrint



Transform your current business process and boost positive customer experience with the 24/7 self-service passbook updating and account statement printing solutions.

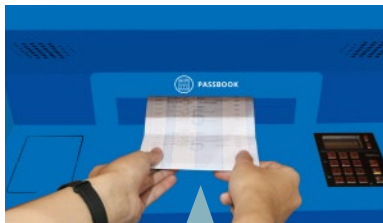
Specifically designed to eliminate passbook and account printing service from counter, this machine significantly reduce customers' waiting time by providing fast and hassle-free solution at the self-service area.

### What makes this product different?



#### Secure User Validation

by requiring customers to insert their bank card and input pin before selecting any services.



#### Professional Passbook Printing

with dot matrix impact printing technology, which are well-known for its reliability and long-lasting printing quality.



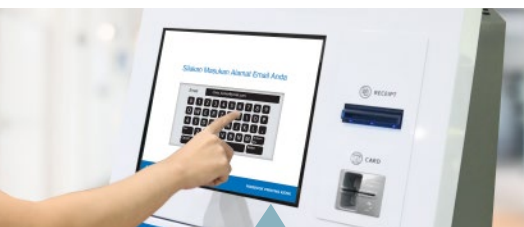
#### Hassle-Free Account Statement Printing

with selectable period of time and type of transactions (debit and/or credit).



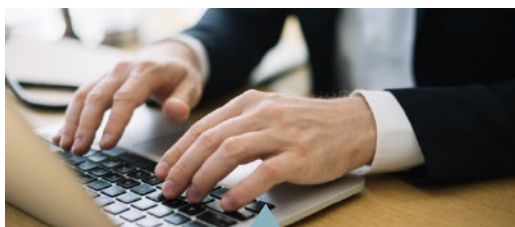
#### Quick Access to Transactions' Summary

with the option to print up to 10 last transactions. It will be printed with thermal printer for a more cost-effective option as well as provide clear, readable, yet long-lasting printing.



#### Support Electronic Statement

for customers who prefer to receive electronic statement by email, instead of paper based documents.



#### Optimum Performance

with automatic alarm notification in case of paper jam, running out of paper, etc. and built-in UPS that ensure smooth machine operation regardless of power failure.



#### Complete Security Features

with hidden video camera on top part of the machine in case of fraud or criminal acts.



# How This Product Benefits Me



## Efficient Resource Management

By moving the passbook printing service from dedicated counter to the strategically placed 24/7 self-service machine



## Extended Service Window Time

with the self-service function that is available to serve customers 24/7, ultimately leading to higher revenue & lower operational cost



## Improved Customer Service

with fully accessible passbook updating service, even outside the standard operational hour

## Technical Specifications

Parameter	Measure	
ALL-IN-ONE PC	SCREEN	17" CAPACITIVE TOUCHSCREEN
	PROCESSOR	INTEL CORE I5 3120M
	RAM	4 GB DDR3
	HDD	500 GB
	OPERATING SYSTEM	WINDOWS 10 PRO
PASSBOOK PRINTER	TYPE	24 PIN DOT-MATRIX
	RESOLUTION	240 x 360 DPI
	SPEED (AT 10 CPI)	UP TO 400 CPS (DRAFT)
LASER PRINTER	PRINTING SPEED	BLACK: 47 PPM1 (A4)
	RESOLUTION	BLACK: 1200 X 1200 DPI
	CAPACITY	950 PAPER
CARD READER (OPTIONAL)	ACCOMMODATE EMV CHIP AND MAGNETIC STRIPE	
PINPAD (OPTIONAL)	15 + 2 KEYS METALLIC ENCRYPTED PINPAD	
THERMAL PRINTER (OPTIONAL)	RESOLUTION	200 DPI
	PAPER WIDTH	80 MM
AUDIO (OPTIONAL)	AMPLIFIED 2 X 5W LOUDSPEAKER WITH PH2.0 CONNECTOR	
CAMERA (OPTIONAL)	FULL HD 1080P (1920X1080)	
UPS	2000VA CAPACITY	
ENCLOSURE	ALL STEEL ENCLOSURE	

## Related Solutions

Boost positive customer experience while increasing your business efficiency with highly secured 24/7 self-service machine



Self-Service Passbook Printing Solutions with Automatic Page Flipping



Self-Service Cheque Deposit Solutions

## Why PT Murni



### Trusted Business Consultant

of various major corporates across sectors, helping them to achieve greater efficiency with knowledgeable business recommendation based on industry's best practices



### In-House Software Development

which ensures immediate support for any customization, changes, enhancements, or system integration



### Self-Service Kiosk in Modular Design

to accommodate future upgrade and enhancements



Branch Transformation | Customer Experience | Digital Teller Automation | Self-service Solution  
Cash & Cheque Processing Solution | Digital Signage | RPA | Ergonomic Solution | Maintenance Service



30+ YEARS OF EXPERIENCES



TRUSTED BY MAJOR COMPANIES ACROSS SECTORS



NATIONWIDE TECHNICAL SUPPORT WITH 100+ SERVICE POINTS AND 24/7 HELPDESK



CORE COMPETENCY IN SELF-SERVICE AND DIGITAL TRANSFORMATION SOLUTIONS



SUPPORTED BY MORE THAN 700 DEDICATED STAFF AND TECHNICIANS

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